

ABOUT WIRELESS ACCESS IN THE LIBRARY

The Newnan-Coweta Public Library now offers “hot spot” wireless Internet access for library patrons. Public hot spot services—instant, high-speed Internet connections for visitors’ laptop computers and handheld personal digital assistants (PDA’s) via wireless connections are now available through the Newnan-Coweta Public Library.

Hot spots are available through out the library; however, patrons must have a wireless capable computer. The new wireless service uses the standards 802.11g and 802.11b and is free to patrons who bring their own appropriately equipped devices. **No technical support is available from the library staff so users will need to know how to operate their own equipment.**

WIRELESS FAQ

1. **Does the library offer a wireless connection to patrons with laptops and PDAs?** Yes. As of November 2004 the Newnan-Coweta Public Library offers wireless hotspots to patrons with wireless capable devices. You must provide your own wireless capable device.
2. **What do I need to connect to a wireless hotspot in the library?** You need a laptop or other device that conforms to standard 802.11g or 802.11b, commonly known as Wi-Fi. New laptops may come already wireless capable. Older laptops with a PCMCIA slot or USB port can be adapted with an external network interface card (NIC) for about \$80 or less. Check with your local retailer or computer store for technical details and configuration.
3. **Is it difficult to connect to a wireless hotspot?** Not usually. Most laptops come automatically configured to pick up the wireless signal. Use the wireless card's software to configure your laptop to connect to the wireless hotspot. TCP/IP protocol should be set to "Obtain an IP address automatically". In the SSID box, type "any". "WEP" must be disabled. Mode is "Infrastructure".
4. **Is technical support available from the library staff?** No. Technical support from the library staff is not available. You must be familiar with your device and know how to set it up for wireless access.
5. **When can I use the wireless access?** Wireless access is available to patrons during library business hours.
6. **Is there a charge for using the wireless access?** There is no charge to use library computers, either cabled or wireless. If you print from the cabled computers copies are 10 cents per page. Printing is available only in black and white.
7. **Can I connect to the printers and other software via the wireless network?** The wireless hotspots enable patrons to use our Internet connection with their own laptop. Software and printers are not available via the wireless connection. If you need to print, copy to a floppy disk and print from one of our cabled computers during business hours. Black & white copies are 10 cents per page.
8. **How far does the wireless connection reach?** In our experience, the wireless connection reaches to the entire library.